



# 2022, A PIVOTAL YEAR

2022 ACTIVITY REPORT





# TABLE OF CONTENTS

<b>0.</b>	<b>A MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS AND THE CEO</b>	<b>3</b>
<b>1.</b>	<b>SHAREHOLDING</b>	<b>5</b>
<b>2.</b>	<b>BOARD OF DIRECTORS</b>	<b>6</b>
<b>3.</b>	<b>MANAGEMENT TEAM</b>	<b>7</b>
<b>4.</b>	<b>2022 IN A FEW FIGURES</b>	<b>8</b>
<b>5.</b>	<b>2022, A PIVOTAL YEAR</b>	<b>10</b>
<b>6.</b>	<b>WHAT IS NEW IN THE TERMINAL?</b>	<b>12</b>
6.1	The Lounge	13
6.2	The Plaza	13
6.3	Holiday period updates	13
6.4	The border control building	14
6.5	Lights, camera, action!	14
<b>7.</b>	<b>BRUSSELS SOUTH CHARLEROI AIRPORT: AN AIRPORT OPEN TO THE WORLD</b>	<b>15</b>
7.1	Close contact with travellers	15
7.2	The airport on the social networks	16
7.3	The passenger experience	16
7.4	Data protection	17
<b>8.</b>	<b>PEOPLE: THE FOCAL POINT OF THE AIRPORT'S STRATEGY</b>	<b>18</b>
<b>9.</b>	<b>TOWARDS SUSTAINABLE DEVELOPMENT</b>	<b>19</b>
9.1	B.S.C.A.'s environmental policy	19
9.2	The airport's environmental strategy	20
9.3	Certifications	23
9.4	The Green Team	24



BRUSSELS  
SOUTH  
CHARLEROI  
AIRPORT



BRUSSELS  
SOUTH  
CHARLEROI  
AIRPORT





# 0. A MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS AND THE CEO

## 2022, A PIVOTAL YEAR IN THE REVIVAL OF ACTIVITY

After two years during which air transport was particularly hard hit both due to the Covid-19 pandemic and the economic crisis that followed, B.S.C.A. saw a particularly dynamic upturn in its activity from May 2022, enabling it to exceed its previous record for passenger numbers in 2019<sup>1</sup> by one percent, with a total of over 8.2 million passengers.

At other European airports, 2022 ended with a -21% drop in passenger numbers overall compared with 2019.

This better recovery can be explained by the profile of the airlines. Companies such as Ryanair, Wizz Air, Pegasus and Volotea have captured new market share at the expense of the traditional airlines.

B.S.C.A.'s financial situation also changed rapidly. In February 2022, following the accumulated losses of 31.4 million euros<sup>2</sup> recorded in 2020 and 2021, it was necessary to recapitalise the company in the amount of 20 million euros after obtaining the agreement of the European Commission to do so.

However, from May 2022, the upturn in the volume of activity made it possible to return to profitability and the measures taken during the pandemic period with respect to costs and non-aviation revenues had an impact. Thus, while the total number of passengers was similar in 2019 and 2022, 2019 ended with a loss, whereas 2022 saw a substantial profit.

This result, exceeding 10 million euros, should however be put into perspective given the losses incurred during the pandemic. In line with the European Commission's decision of December 2021, the company may not pay dividends to its shareholders, including the Walloon Region, before 2026. The latter has made significant investments in Charleroi Airport and it is vital that it now be able to reap the rewards. B.S.C.A.'s Board of Directors and management have made this an important objective.



*B.S.C.A. saw a particularly dynamic upturn in its activity from May 2022*





## 0. A MESSAGE FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS AND THE CEO

In the social sphere, it should be noted that the relationships with social partners are highly constructive. B.S.C.A.'s staff made a number of efforts during the pandemic including a reimbursable and temporary pay deduction. It was possible to lift this measure in the first half of 2022 and staff were repaid for their effort in the third quarter of the year. An important structural point is that a collective labour agreement was concluded with social partners in late 2022, enabling the payment of an additional bonus of around one month's gross salary<sup>3</sup> to each employee from April 2023. This measure enables employees to share in the company's success to which they make a decisive contribution – B.S.C.A.'s Board of Directors and management have made this too an important objective.

With regard to sustainable development, it should be noted that B.S.C.A. is redoubling its efforts to make Charleroi Airport a model in its category. In addition to achieving Level 2 ACA (Airport Carbon Accreditation) certification, ISO 14001 and United Nations (UN – 17 sustainable development goals) certifications are in progress. These certifications will attest to the results achieved in terms of the reduction of energy consumption, solar energy production, noise pollution reduction, etc.

The company is now primarily focused on the renewal of its environmental permit, which expires in 2025, on the basis of a strategic plan that will include major investment (in particular in the area of sustainability). 2023 is shaping up to be a year of challenges...

In addition to its purpose, we would like to take the opportunity of this report to extend our warmest thanks to all employees, who make our company a success through their dedication, professionalism and skills, as well as to our shareholders and directors.

We both remain at the service of all the stakeholders in our wonderful company.

Gilles Samyn, Chairman of the Board of Directors  
Philippe Verdonck, CEO



“*With regard to sustainable development, it should be noted that B.S.C.A. is redoubling its efforts to make Charleroi Airport a model in its category.*”

<sup>1</sup>2019 is the pre-Covid period reference year.

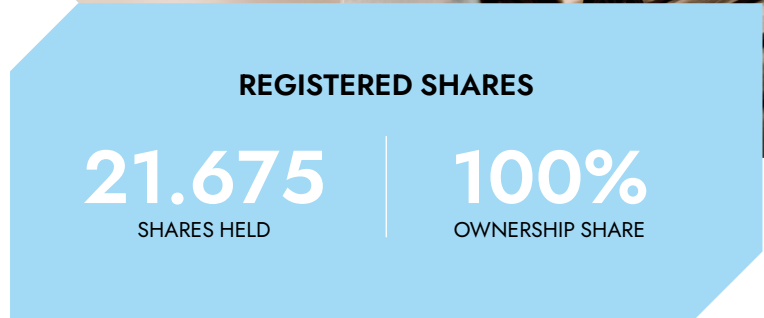
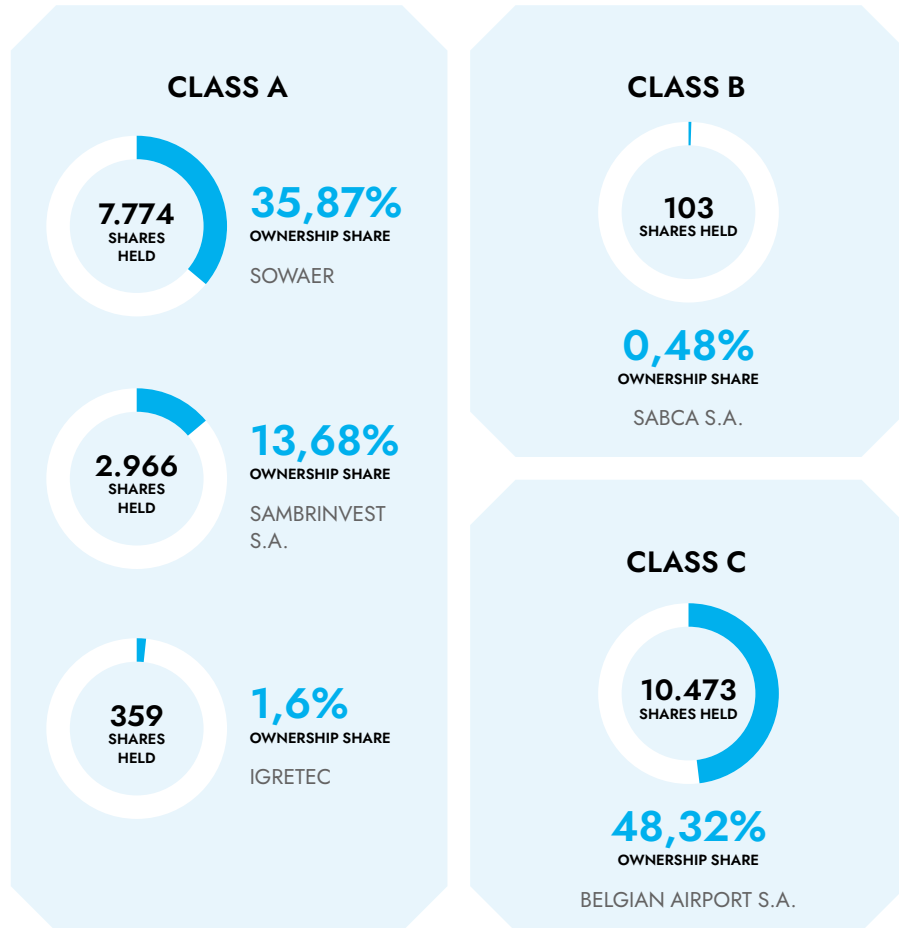
<sup>2</sup>Taking into account the exceptional waiving of 10 million euros of debt by SOWAER pursuant to the European Commission's decision of December 2021.

<sup>3</sup>The CLA provided for the payment of up to 68% of one month's salary in proportion to the hours actually worked, plus a one-off purchasing power bonus on which prior agreement is to be reached in the relevant joint committees.



# 1. SHAREHOLDING

FOLLOWING THE CAPITAL INCREASE ON 23 FEBRUARY 2022, THE SHAREHOLDING OF BRUSSELS SOUTH CHARLEROI AIRPORT S.A. BREAKS DOWN AS FOLLOWS:





## 2. BOARD OF DIRECTORS

THE COMPOSITION OF THE BOARD OF DIRECTORS OF BRUSSELS SOUTH CHARLEROI AIRPORT IS AS FOLLOWS:

### CHAIRMAN



**Gilles SAMYN**

### VICE-CHAIRMEN



**Marc DENEVE** (class A)



**Bernard GUSTIN** (class C)

### DIRECTORS



**Alain BELOT**



**Stéphane BURTON**



**Vincent DEBRUYNE**



**Grégoire DUPUIS**



**Thierry HUBERT**



**Margherita MARCHI**



**Claude MELEN**



**Massimo MEROLA**



**Anne PRIGNON\***



**Monica SCARPA**



**Matteo TESTA**



**Nastasja WARTEL**

### GOVERNMENT COMMISSIONER



**Géraldine DESILLE\***



**Eric WATTELAR**



# 3. MANAGEMENT TEAM

THE COMPOSITION OF THE MANAGEMENT OF BRUSSELS SOUTH CHARLEROI AIRPORT IS AS FOLLOWS:



**Philippe VERDONCK**  
Chief Executive Officer of Brussels South Charleroi Airport



**Hervé FRANSENS**  
Secretary General



**Patrick LAMBRECHTS**  
Chief Operations Officer



**Patricia VANGHEEL**  
RH Director



**Vanessa TURSI**  
Chief Financial Officer



**Thomas FERCOT**  
IT Director



**Camillo BOZZOLO**  
Chief Commercial Officer SAVE-B.S.C.A.



**Frédéric GAILLARD**  
Chief Executive Officer of B.S.C.A. Security



Following the resignation of the Director of Communication, Marketing & Digital, the departments were organised as follows:

- External Communication and Press Relations report to Mr Philippe VERDONCK, CEO.
- the Marketing and Digital departments have been integrated into the Commercial department.

Mr Pierre DE POTTER held the position of HR Director ad interim from December 2021 to October 2022.

Mr Julien PAUWELS succeeded Mr Patrick LAMBRECHTS and has held the position of COO since 1 January 2023.



## 4. 2022 IN A FEW FIGURES



115  
%

### B.S.C.A.'S TURNOVER

increased by €42,856,014.88 to €92,335,409.66, i.e. an increase of 115%.



### THE NET RESULT

went from a loss of €8,995,706 to a profit of €10,863,040.



### EBITDA

increased from -€11,550,999 to €17,579,521.



### INVESTISSEMENTS

In 2022, B.S.C.A. invested €2.24M primarily in equipment and infrastructure to ensure its growth and future development. In addition, €6.53M had to be invested to secure its site made possible by subsidies from the Walloon Region.





## 4. 2022 IN A FEW FIGURES

**8.272.504**  
PASSENGERS

**NEARLY 60**  
COUNTRIES SERVED

**85,92%**  
SEAT OCCUPANCY RATE

**735**  
DIRECT EMPLOYEES

**OVER 200**  
DESTINATIONS

**7**  
AIRLINES<sup>4</sup>





# 5. 2022, A PIVOTAL YEAR

**2022 BEGAN WITH AN UPSURGE IN THE OMICRON VARIANT, WHICH HAD A SIGNIFICANT IMPACT ON THE AIRPORT'S ACTIVITY WITH A DROP IN THE NUMBER OF FLIGHTS AND THE SEAT OCCUPANCY RATE FROM JANUARY TO APRIL.**

B.S.C.A. found itself in circumstances similar to the intense periods of the Covid-19 crisis encountered in 2020 and 2021.

In early March 2022, by a decision of the Belgian authorities, all restrictions related to Covid-19 were lifted and the wearing of masks was no longer mandatory in the facilities (except in the aircraft)<sup>5</sup>. This marked the end of the emergency epidemic situation and the national emergency plan triggered two years ago.

This enabled a gradual upturn in passenger traffic at the airport.

Over the past 12 months, the airport received a total of 8,272,182 passengers, i.e. an increase of 120% compared with 2021 and 1% compared with 2019 (total of 8,224,196 passengers).

This sudden upturn in activity was complicated to manage because it was necessary to organise numerous training courses to extend staff qualifications (handling, fuel, cargo, etc.) and to switch from a very quiet period to increasing activity with the planning issues that this entails. B.S.C.A.'s employees but also the airport's partners demonstrated a high level of efficiency.

Overall, in 2022, passenger traffic for European airports nearly doubled (+98%) compared with 2021, but was still 21% lower than the number of passengers in 2019.

In April 2022, the TUI Fly airline was able to resume its services to Oran and Algiers after an interruption in flights to Algeria of more than two years.

Since 21 December 2022, the Spanish airline Volotea has been operating in Charleroi and started a new service to Lyon.



The most popular destination countries from Brussels South Charleroi Airport in 2022 were the following:

**01 ITALY**

**02 SPAIN**

**03 FRANCE**

**04 MOROCCO**

**05 ROMANIA**

<sup>5</sup> On 16 May 2022, the European Union withdrew its recommendation for the mandatory wearing of face masks on board aircraft..



## 5. 2022, A PIVOTAL YEAR

IN 2022, 17 NEW DESTINATIONS WERE ADDED TO THE DIRECT FLIGHTS DEPARTING FROM BRUSSELS SOUTH CHARLEROI AIRPORT:

# Ryanair

**01** VITORIA  
(SPAIN)

**07** CATANIA  
(ITALIA)

**13** ŁÓDŹ  
(POLAND)

**02** MENORQUE  
(SPAIN)

**08** FUNCHAL  
(PORTUGAL)

**14** AQABA  
(JORDAN)

**03** SANTIAGO DE  
COMPOSTELA  
(SPAIN)

**09** KAUNAS (LITHUANIA)  
Resumption, destination  
discontinued in 2012

**15** CRAIOVA (ROMANIA)  
Resumption, destination  
discontinued in 2020

**04** CASTELLON  
(SPAIN)

**10** LIVERPOOL  
(UNITED KINGDOM)

**16** EILAT (ISRAEL)  
Resumption, destination  
discontinued in 2019

**05** ASTURIAS  
(SPAIN)

**11** ROVANIEMI  
(FINLAND)

**06** BRIVE  
(FRANCE)

**12** KLAGENFURT  
(AUSTRIA)

# Volotea

**17** LYON  
(FRANCE)





# 6. WHAT IS NEW IN THE TERMINAL?

## LA BELGIQUE GOURMANDE

The La Belgique Gourmande brand was added to the list of outlets at the airport on 31 March 2022. It is located in terminal T1 on the landside, near the Ticketing service. La Belgique Gourmande offers the best delicacies from Belgium: cuberdons with soft centres, fluffy waffles, exquisite pralines, fantastically fresh macarons, chocolate-coated almonds, chocolate truffles, traditional speculoos, etc.

## DIM'S

That is not all! A Dim's outlet opened in terminal T1 after security control on 24 May 2022 – it is the first Belgian workshop for the creation of Dim Sum, Bao and Pho. Dim's works with fresh, quality products and with no food additives.

A Dim's food truck also set up on the Plaza of terminal T1 (more information in point 6.2) in December. An added bonus: it is accessible to everyone, both passengers and visitors, because it is located before the security control area.

## GATE BAR 21

The new GATE BAR 21 opened in the non-Schengen area of terminal T1, in May. It offers a varied, gourmet range of hot and cold drinks, sandwiches, salads and also Halal products, and north African specialities (e.g. Moroccan pastries).

## T-SHIRT MANIA

The T-shirt Mania store opened in the airside area (opposite the Speakeasy bar) on 23 November 2022. T-shirt Mania, the official souvenir shop of the city of Charleroi, offers a range of fun items for sale:

- **Clothing:** T-shirts, singlets, teddys, sweatshirts (zipped), socks, caps, beanies, sun hats, etc.
- **Goodies:** badges, pins, bottle openers, key rings, postcards, wallets, flip-flops, mugs, tote bags, car deodorisers, stickers, sticker packs, coasters, pencil cases, etc.
- **Decorative items:** posters, plexiglass skylines, Christmas tree baubles, snow globes, etc.

## RENOVATION OF THE SANITARY FACILITIES IN THE LANDSIDE AREA

Since November 2022, B.S.C.A. has endeavoured to improve the passenger experience by carrying out major renovations of the sanitary facilities in the landside area, thereby providing greater comfort. With this aim in mind, there is now a charge for accessing the sanitary facilities in the landside area. With each use, passengers are given a voucher to use in the concessions located in the landside area.

## MASSAGE-O-MATIC

Since December, passengers have been able to enjoy a revitalising Shiatsu massage to recharge their batteries before their flight, in Massage-O-Matic (located in terminal T1, after Duty Free). This futuristic chair improves blood circulation and revives muscles in just five minutes. You are guaranteed a moment of relaxation!





## 6. WHAT IS NEW IN THE TERMINAL?

### 6.1 The Lounge



Since 1 April, the two Lounge spaces (located in terminal T1 and in terminal T2 in the Schengen area, before border control) are once again open to passengers.

The Lounge, located in a quiet area, offers all the amenities needed to ensure comfort and well-being before boarding.

### 6.2 The Plaza

To ensure the comfort of airport users, Brussels South Charleroi Airport has developed a commercial area called the Plaza. It is located on the esplanade outside the airport and groups together various outlets that lead to the airport infrastructures, sheltered from bad weather by an 840m<sup>2</sup> canopy.

After several months of works, the Plaza opened in July to offer passengers and their companions a pop-up bar as well as food and drink options with a number of food trucks. It is a new convivial space for food lovers that will make their wait a very pleasant experience!

Since 1 December 2022, a new PMR Corner has been in operation on the Plaza.



### 6.3 Holiday period updates

In early August, the Corona van set up on the Plaza to offer refreshments and snacks to passengers and their companions who arrive at the airport too early.



Every Thursday and Friday of the summer season, passengers departing from terminal T1 were able to enjoy a small barbecue overlooking the runway on the Food Court terrace airside, giving them a taste of the holidays to come.



Festival-goers were able to use the shuttle buses taking them directly to the site of the famous electronic music festival Tomorrowland.





## 6. WHAT IS NEW IN THE TERMINAL?

### 6.4 The border control building

In June, the new border control building opened its doors, with the aim of further strengthening and streamlining passport controls for both departures and arrivals.

The development works for the building also enabled the creation of new offices for the administrative departments of the Federal Police and Customs, as well as the upgrading of the Federal Police's cells.



### 6.5 Lights, camera, action!

In August, in the Executive Terminal, Brussels South Charleroi Airport had the pleasure of hosting the filming of the film "Visions" by Yann Gozlan (Boîte Noire, Un Homme Idéal), which will be released in 2023.

Diane Kruger, the film's lead actress, was present to play the role of the pilot of an Airbus A330 Neo made available by the long-haul airline, Air Belgium.

Panache Productions, La Compagnie Cinématographique et Anga Productions brought together more than 120 extras and a team of 40 people who were looked after by our teams to help the director realise his vision.

In December 2022, filming was also in progress in terminal T1 for the financial mini-series "Herrhausen, The Lord of Money" about the life of Alfred Herrhausen, the head of Deutsche Bank.





# 7. BRUSSELS SOUTH CHARLEROI AIRPORT: AN AIRPORT OPEN TO THE WORLD

## 7.1

### Close contact with travellers

As Belgium's second airport in terms of passenger numbers, Brussels South Charleroi Airport focuses on multi-channel communication in order to be accessible to all.

Press releases were disseminated, both nationally and internationally, in order to inform as many people as possible about the airport's activities.

Few press conferences were held.

**19**

**PRESS RELEASES**

**2**

**PRESS CONFERENCES**

However, B.S.C.A. participated in a number of diverse and varied events with the aim of maintaining a privileged relationship with the airport's audience:

- IFTM Paris: France's multi-target B2B tourism and travel trade show, in September 2022
- BTEXpo: Belgium's largest B2B trade show for tourism professionals and MICE professionals, on 14 and 15 November 2022
- ANTOR Belux Workshop, B2B event geared towards destination promotion, on 21 November 2022

Furthermore, in September, B.S.C.A. had the pleasure of receiving the members of the ANTOR association (association of representatives of the tourism offices in Belgium and the Grand Duchy of Luxembourg) for a presentation and guided tour of the airport's facilities.





## 7. BRUSSELS SOUTH CHARLEROI AIRPORT: AN AIRPORT OPEN TO THE WORLD

### 7.2 The airport on the social networks

In addition to Facebook, LinkedIn and YouTube, an Instagram account was launched in November 2022 as well as a TikTok account in February 2023!

B.S.C.A.'s presence on these different social networks makes it possible to share the airport's news, good deals, destinations, but also unusual information and the behind the scenes of the airport, etc. It is a way to increase visibility and raise the airport's profile.

### NUMBER OF FOLLOWERS AS OF 31/12/2022



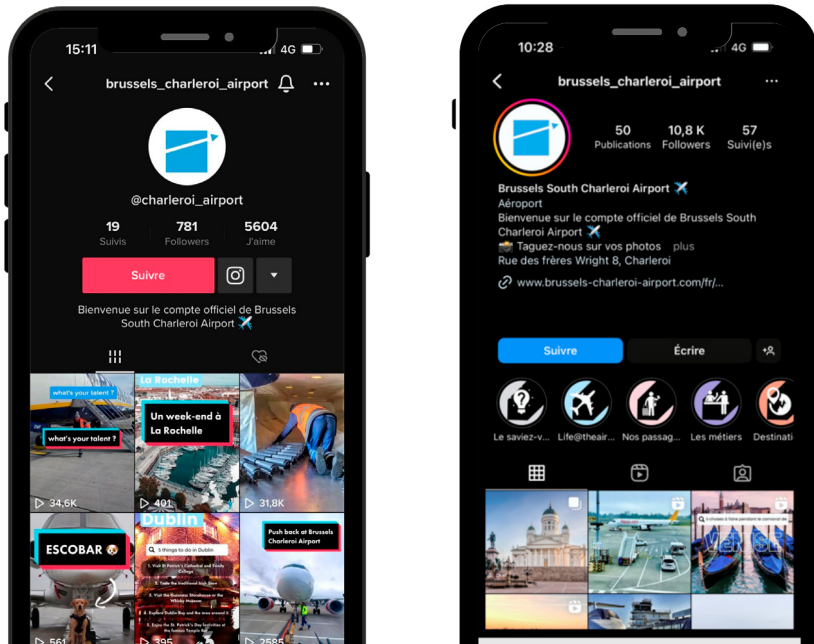
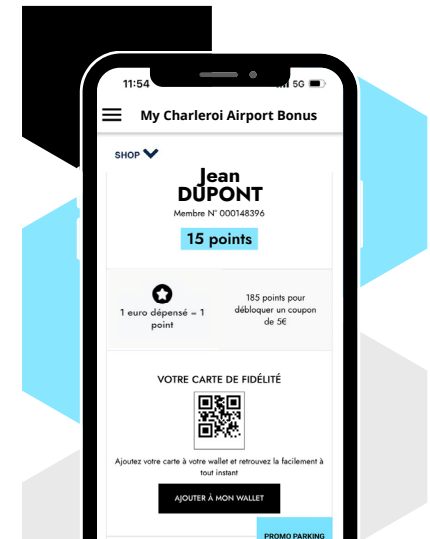
### 7.3 The passenger experience

In 2019, Brussels South Charleroi Airport initiated a move into the digital age with the aim of offering passengers a high-quality digital experience.

Early spring 2022 was marked by the introduction of the My Charleroi Airport Bonus loyalty programme.

To date, this programme has 262,000 members who enjoy exclusive benefits when using B.S.C.A.'s online services and in certain outlets in the terminal.

The ultimate aim is to enrol all the concessionaires present in the terminal.







## 7. BRUSSELS SOUTH CHARLEROI AIRPORT: AN AIRPORT OPEN TO THE WORLD

### 7.4

## Data protection

In 2022, the Data Protection Officer (DPO) received 66 requests relating to the rights to erasure and to be informed. That is 10 times more than in 2021. All of these requests were dealt with on time.

The process of continuous training was carried out with the airport's various departments.

In accordance with the law on surveillance cameras, the declaration to the Federal Public Service Interior was made in May 2022.

In view of the increasing storage of data, the protection system against cyber crime is continuously enhanced to safeguard the confidentiality, integrity and availability of the data in our information system (IS).

This work is carried out in collaboration with the DPO who ensures GDPR compliance.

Furthermore, a new password management policy was implemented by the airport's IT department.





## 8. PEOPLE: THE FOCAL POINT OF THE AIRPORT'S STRATEGY

**IN 2022, EMPLOYMENT IN BRUSSELS SOUTH CHARLEROI AIRPORT INCREASED: 174 NEW EMPLOYEES JOINED THE COMPANY. 88 PEOPLE LEFT B.S.C.A. IN 2022.**

For 2022, the average number of employees was 735.50.

In total, as of 31 December 2022, 599.64 active full-time equivalents were recorded at the airport (with 673.01 full-time equivalents under contract – with long-term illness and workplace accidents, career breaks, time off work and maternity leave accounting for the difference).



174

NEW EMPLOYEES

88

DEPARTURES



# 9. TOWARDS SUSTAINABLE DEVELOPMENT



## 9.1

### **B.S.C.A.'s environmental policy**

Brussels South Charleroi Airport is aware of the need to continuously improve its environmental management and takes action on several fronts to ensure that the development of its activities respects the natural environment and local communities.

Since September 2021, B.S.C.A. has been developing a specific communication strategy relating to progress on Sustainable Development.

This strategy involves the formulation of a clear, public environmental policy.

As part of its environmental policy, B.S.C.A. has committed in the medium term to:

- Reduce its CO<sub>2</sub> emissions between 2019 and 2030 by at least 35%;
- Offset the remaining emissions via sustainable projects involving local communities;

And in the longer term to:

- Reduce its own emissions to net zero grammes of CO<sub>2</sub> by 2050;
- Promote and support the air transport sector's overall evolution towards CO<sub>2</sub> neutrality.

## 9. TOWARDS SUSTAINABLE DEVELOPMENT

### 9.2

# The airport's environmental strategy

## 1. AIR

Today, nearly 30% of the service vehicles (baggage tractors, stair trucks, push-back tugs, etc.) are electric and this percentage is only increasing year-by-year.

Air quality within and around the airport site is continuously assessed by the ISSeP (Institut Scientifique de Service Public) on behalf of SOWAER (Société wallonne des Aéroports). Continuous analysis with annual reporting carried out around Charleroi Airport shows that the values defined and imposed in our environmental permit are strictly complied with. Continuous monitoring of certain pollutants is accessible via this link: <https://www.wallonair.be/en/measurements/live-measurements.html>

Indeed, the latest report states not only that we are maintaining air quality below the standards (i.e. better quality) for all the pollutants measured, but also that the air quality compared with 2021 has been improved.

Through its commitment to continuously reduce its environmental impact, B.S.C.A. is contributing to the improvement of air quality within and around the airport site, in particular by:

- the gradual electrification of the vehicle fleet;
- the development of recharging points for these electric vehicles both within and outside the site;
- the installation of electrical connection points for all parked aircraft;
- calling for the improvement of flight procedures and the use of sustainable fuels through its Collaborative Environmental Management (CEM) Committee.



## 2. WATER

A saving of 5,635 m<sup>3</sup> of drinking water was made in 2022 through the use of rain water for the sanitary facilities. In addition, for an activity of a similar size in terms of passenger numbers, we managed to halve our drinking water consumption by plugging numerous identified leaks, reducing it from approximately 145,000 m<sup>3</sup> of water consumed to 76,000 m<sup>3</sup> in 2022. It should be noted that B.S.C.A. chooses to use eco-labelled products whenever possible.

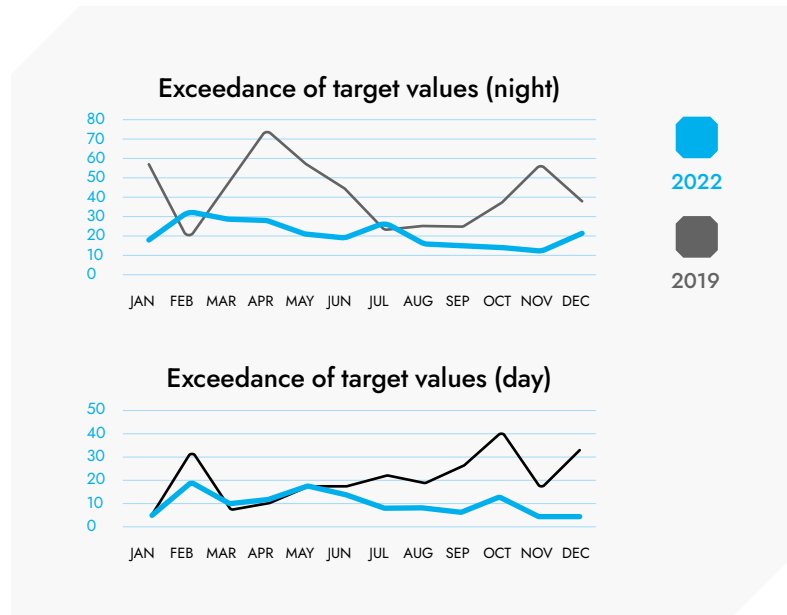


## 9. TOWARDS SUSTAINABLE DEVELOPMENT

### 9.2 The airport's environmental strategy

#### 3. NOISE

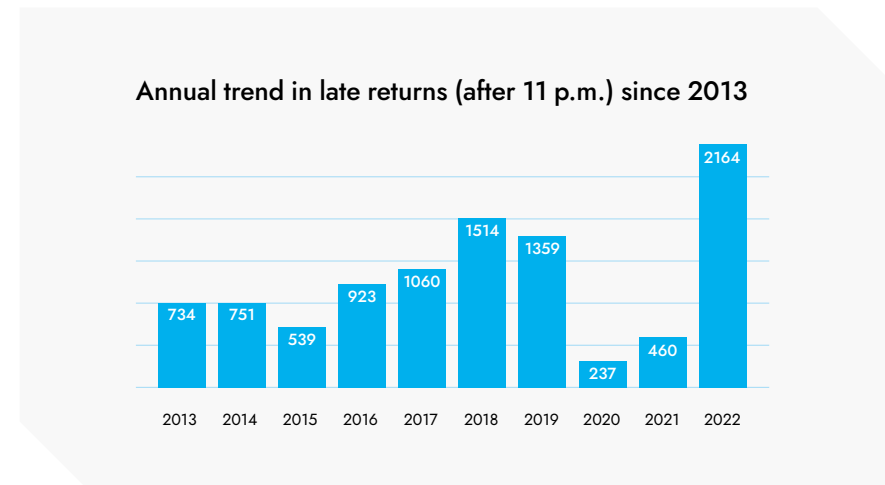
The renewal of aircraft fleets by airlines is resulting in the reduction of the noise impact of new aircraft by 40 to 50%. The noise detected on the ground is monitored and analysed in real-time in collaboration with SOWAER. To this end, the number of exceedances monitored by the sonometer network in place was drastically reduced in 2022 compared with 2019, while the number of commercial movements was higher. Indeed, we went from 748 exceedances recorded in 2019 compared with 473 in 2022, even though we saw an increase of more than 2000 additional movements in 2022.



Number of based aircraft

2018	2019	2020	2021	2022
20	20	17	15	17

Unfortunately, we are also seeing a significant increase in the number of late returns, despite the continuous efforts made by B.S.C.A. to ensure the punctuality of its operations. This, and not counting the delays accumulated in other airports, the closure of Russian and Ukrainian airspace, the congestion problems at Lille air traffic control and the lack of air traffic controllers in Germany, have of course not helped to reduce late returns, even though the number of based aircraft was lower than in 2019.





## 9. TOWARDS SUSTAINABLE DEVELOPMENT

### 9.2 The airport's environmental strategy

#### 4. ENERGY

The airport has 1,560 photovoltaic panels on the roof of terminal T2, which supplied 497,032 MWh of electricity in 2022. It has also undertaken:

- the installation of LED markings on the site as well as the gradual replacement of all the luminaires on the site with the same technology;
- the installation of efficient natural gas air-conditioning and heating facilities reducing consumption by 25%.



#### 5. SOIL

The extension of the runway to 3,200 metres enabled the remediation of nearly 180,000 m<sup>3</sup> of soil on the site. In late 2022, we launched a tender for the characterisation of the state of soils over the entire site in order to plan any necessary remediation.

#### 6. WASTE

In 2022, nearly 80 tonnes waste were recycled.

#### 7. MOBILITY

B.S.C.A. works on solutions to optimise, reduce and green journeys to and from the airport in collaboration with all of its partners.

#### 8. BIODIVERSITY

B.S.C.A. is active and keen to develop new projects aimed at assessing, protecting, promoting and improving biodiversity both on the site of the airport and in its surrounding area.

B.S.C.A. is also committed to raising awareness of its environmental policy among its staff as well as its suppliers, passengers and customers by means of regular information campaigns and appropriate training.



## 9. TOWARDS SUSTAINABLE DEVELOPMENT

### 9.3 Certifications

In line with its longer-term objective, B.S.C.A. has made a formal commitment to the European Commission to be CO<sub>2</sub> neutral by 2050 at the latest. To do this, B.S.C.A. is working in two phases:

- The neutrality of its direct emissions (Scopes 1 & 2 of the GHG Protocol) by 2030;
- The neutrality of all of its activities (Scopes 1, 2 & 3 of the GHG Protocol) by 2050.

In March 2022, Charleroi Airport, with the support of the companies Luminus and CO<sub>2</sub>Logic, was awarded the Level 2 "Airport Carbon Accreditation" (Reduction) by ACI (Airport Council International) Europe, which "assesses and recognises the efforts of airports to reduce their greenhouse gas emissions". A further step towards carbon neutrality for Charleroi Airport.

In a few weeks, B.S.C.A. should be in a position to receive Level 3 "Optimisation" accreditation. This new level involves the calculation of additional emissions from Scope 3 of the GHG Protocol ("indirect emissions") including aircraft movements, access to the airport by passengers and employees working on the site, etc. Furthermore, this level requires the development of a "Stakeholder Engagement Plan" demonstrating the involvement of partners in discussions and the implementation of a concrete action plan to reduce the overall carbon footprint of the airport's activities (Scopes, 1, 2 and 3 combined).

B.S.C.A. endorses the commitments of the "Sustainability Strategy for Airports" approved by the Board of ACI Europe and has committed to:

- Reduce its own emissions to net zero grammes of CO<sub>2</sub> by 2050;
- Promote and support the air transport sector's overall evolution towards CO<sub>2</sub> neutrality.

In its overall strategy, B.S.C.A. takes account of the 17 Sustainable Development Goals (SDGs) defined by the United Nations Organization, divided into the following three pillars:

- environment,
- human/society,
- economic impacts.

These pillars are linked to the five pillars defined by the UN but have been grouped into three pillars to better meet the definition of Sustainable Development.

A certificate covering these 17 SDGs is granted by the Chamber of Commerce and Industry, which manages this certification and provides its assistance to companies. This certification process, which spans a three-year period, requires the establishment and implementation of a series of annual actions focused on "Sustainable Development" (SD) to improve the company's score established in a preliminary audit.

In the first and second year of the certification process, the candidate company receives a sustainable entrepreneurship certification from the Chamber of Commerce and Industry. In the third year, a certificate is formally issued (title of "SDG Pioneer") by the United Nations, via UNITAR, to companies that have achieved their objectives.

Two action plans have already been established:

- an initial action plan approved in 2022 by the Chamber of Commerce and Industry, which deals with 11 of the 17 SDGs;
- a second action plan approved by the Chamber of Commerce and Industry is being implemented and also deals with 9 of the 17 SDGs.

The first certificate is expected to be issued to B.S.C.A. in 2023.

In this context, B.S.C.A. has created a working group made up of the members of the Collaborative Environmental Management (CEM) Committee and airport concessionaires. These stakeholders are covered by Scope 3 of the GHG Protocol i.e. everything relating to passenger access to the airport, the HORECA sector, etc.



## 9. TOWARDS SUSTAINABLE DEVELOPMENT

### 9.3 Certifications

A kick-off meeting of the WG (working group) took place in October 2022, during which a three-year action plan (2023-2024-2025) was drawn up: the “Stakeholder Engagement Plan” (see above).

Each year, the actions implemented in the context of this plan will be assessed and the number of partners included in the discussions will be expanded as far as possible.

The actions to be carried include:

- establishing more efficient internal and external communication on the actions carried out by stakeholders,
- organising workshops and training to improve the environmental performance of each stakeholder,
- collaborating with and including key partners in the CEM,
- establishing a roadmap for Net Zero by 2050.

It should be noted that B.S.C.A. has established CEM (Collaborative Environmental Management), through which we have already seen significant progress such as changing the default approach procedure in AIPs in order to encourage an approach that consumes less fuel, emits less CO<sub>2</sub> and generates less noise. This default approach is currently used 90% of the time. The next issue to be addressed will be the assessment of the takeoff procedure.

By means of the formation of committees, B.S.C.A. has been able to establish links with institutions that enable it to refine the calculation of its environmental impact with, for example, measured (rather than estimated) fuel consumption.

Finally, all of the actions undertaken by the airport will also enable it to qualify for ISO 14001:2015 certification (the certification audit for which will be carried out in early August 2023), in particular through the setting up of an Environmental Management System (EMS).



### 9.4 The Green Team

As part of its environmental policy, B.S.C.A.’s staff are stakeholders in the airport’s environmental and sustainable transition.

In October 2022, the Green Team was set up with the aim of monitoring the measures already implemented at B.S.C.A. (e.g. the sorting of the domestic waste in the offices) but also of highlighting innovative ideas for the future of the airport.





